



Return Policy:

We at Art & Frame of Sarasota want you to be successful in your artistic creations. We know you want the highest quality and freshest supplies you can find. To protect the quality of the products you purchase from us, we have created a return policy to provide the quality you expect from Art & Frame of Sarasota.

- Items purchased may be returned for a full refund within 30 days providing they are in “like new” condition. Refunds will be in the same form of currency used for the purchase, or an Art & Frame gift card. Should you not have your receipt, and are not in our computer system; your refund will be in the form of an Art & Frame gift card at our lowest sale price.
- Purchases made by personal check, will be refunded after 14 days from receipt of the returned merchandise.
- Books and DVDs are not returnable.
- Defective items may be exchanged for the same item or an Art & Frame gift card within 30 days. After 30 days, we will be happy to provide the manufacturer’s contact information so you may contact them to resolve the issue.
- Gift cards may not be exchanged for cash.
- Opened, or tested items that are not in “like new” condition may be returned for an Art & Frame gift card within 30 days less 25%. Should you not have your receipt, and are not in our computer system; your refund will be at our lowest sale price less 25%.
- Special orders of non-stock items and custom framing are not returnable.

Thank you for your understanding,

Robert Antovel, Pres.
Art & Frame of Sarasota, Inc.